



Managed Services for all QAD Servers Latest Release - *Sweeper 2.0 with Radar*

Sweeper 2.0 with Radar is now available! Sweeper is a Managed Services and Software Monitoring bundle developed by Broom Street Software. For one monthly rate we include the software, monitoring services, and system support. There are no additional charges for support issues, everything is included as part of our Managed Services Agreement.

Additionally, customers will receive electronic alerts regarding their system status as well as view current or historical system status at any time through our new Sweeper Radar portal.

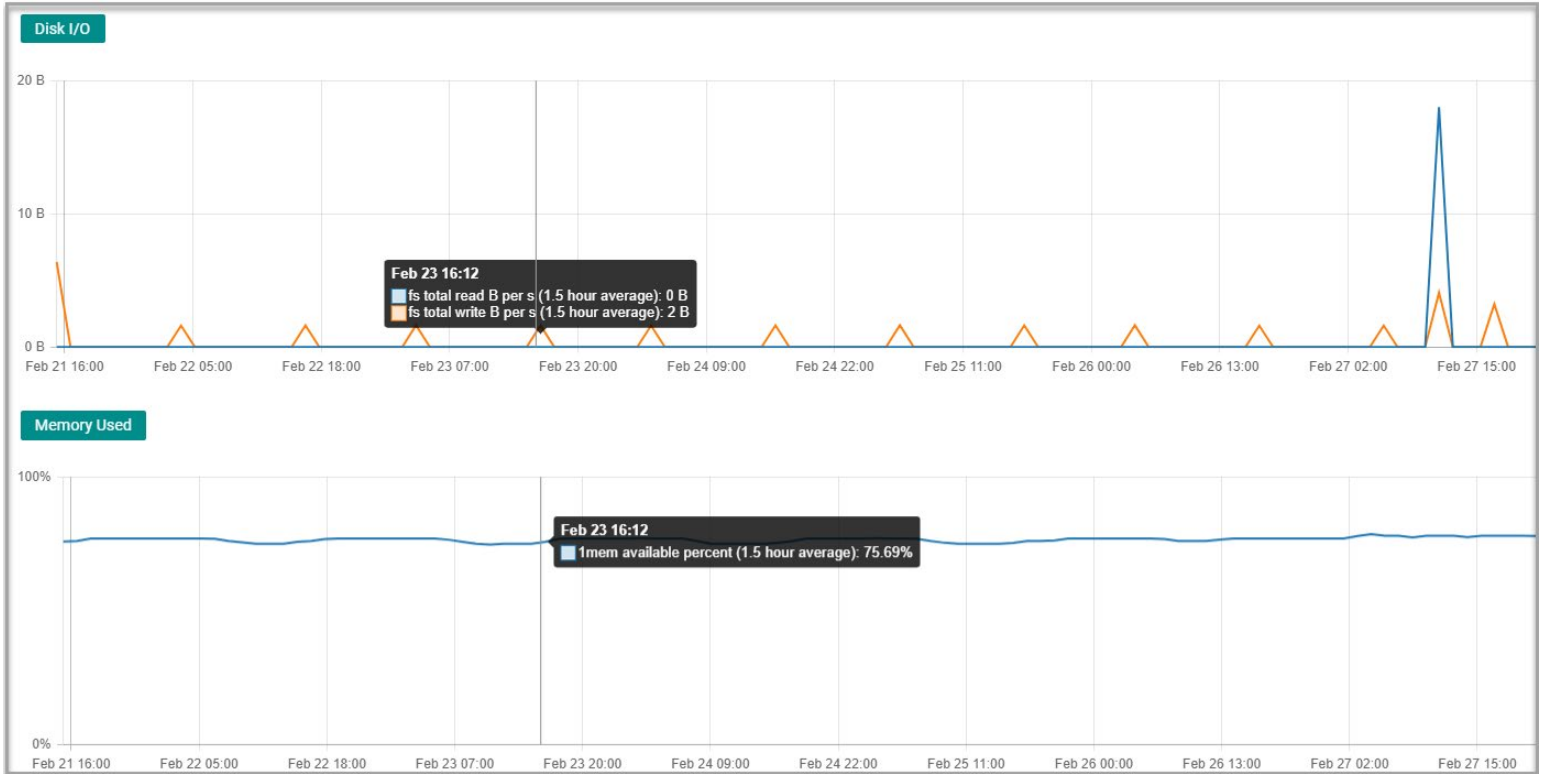
Our latest Radar Portal allows you to graphically review the real time complete status of your Linux and Windows Servers running all your QAD environments. All aspects of the server(s) are monitored in detail and presented via our secure hosted Web Portal which is available via any web browser or mobile device.

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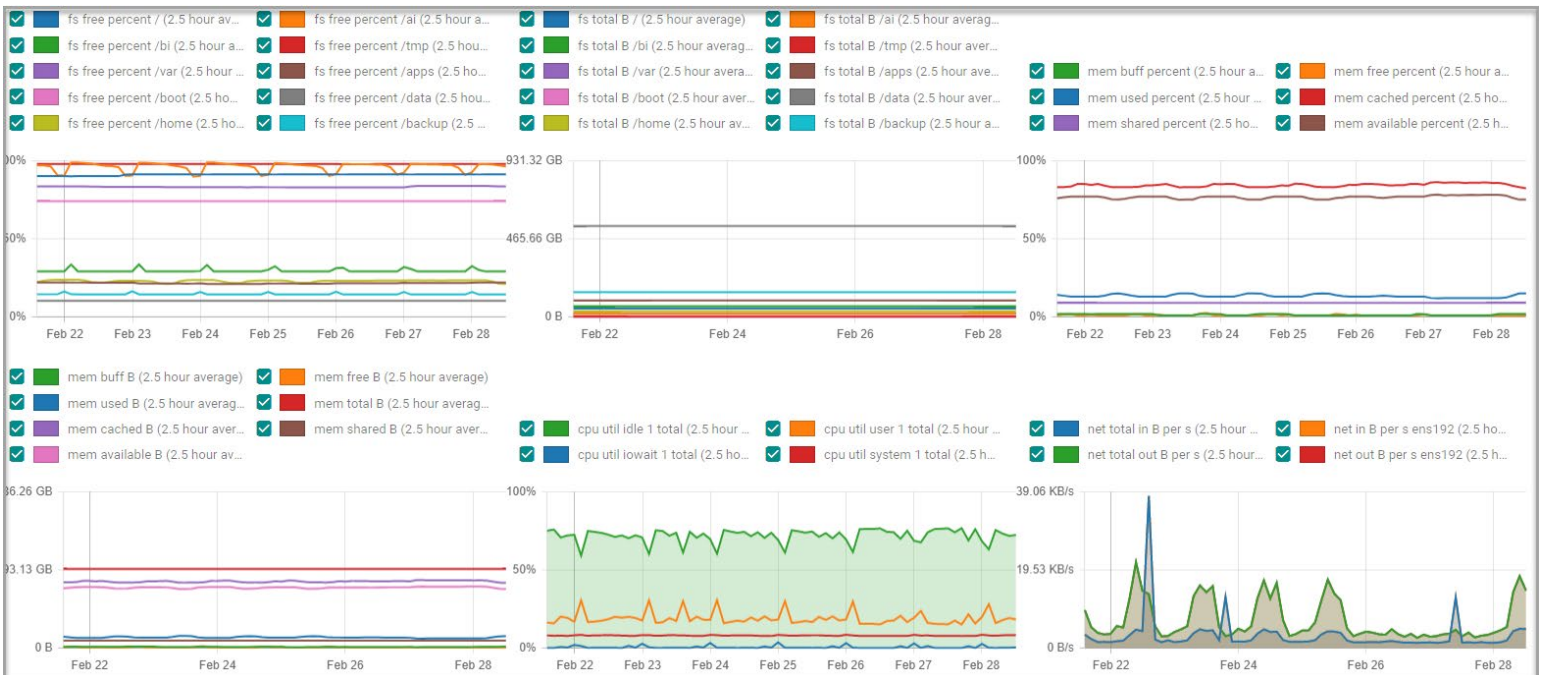
Real time monitoring of all server(s) components

SETTINGS	LATEST DATA	RELOAD DATA
Custom checks result	15 CHECKS, 0 ERRORS	▼
Metrics	CPU BUSY (1 MIN.) TOTAL MEMORY USED/AVAILABLE	▼
Graphs (Quick View)	DISK, MEMORY, CPU, NETWORK	▼
Graphs (Expert View)	DISK, MEMORY, CPU, NETWORK	▼
Processes	0 BLOCKED , 0 ZOMBIE , 0 STOPPED , 0 RUNNING , 500 SLEEPING , 0 DEAD , 0 PAGING , 0 IDLE , 0 SUSPENDED	▼
Services	7 EXITED , 8 DEAD , 0 FAILED , 19 RUNNING , 0 AUTO-RESTART	▼
TCP/UDP listening ports	125 TCP , 54 TCP6 , 44 UDP6	▼
Hardware inventory	1 CPUS , 6 CPU CORES , 6 THREADS , 0 B RAM SIZE , 42 PCI DEVICES	▼

Historical & Real Time GUI views of server performance



Expert View



Real Time Monitoring of QAD key components

Custom checks result 15 CHECKS, 0 ERRORS

backups

db3

Search for parameter

Parameter ↑	Value / Unit	Last check
NAME	ADMPROD	14:27:18
STATUS	** The database...	14:27:18
success	Raw value : ** The database /data/db/eb21/prod/admprod is in use in multi-user mode. (276)	14:27:18
db6		
appserver2		
adminserver		

Real Time Alerts of your QAD Servers to ensure maximum uptime



Cloud Radar APP 9:38 PM

CloudRadar Alert

Custom check "tomcat7" did not send data for last 900 s

QAD Server (Prod) 192.168.1.201

reports

Custom check "tomcat7" did not send data for last 900 s

Initial alert discovery: 2022-02-23 21:38 America/New_York

General overview across all hosts: Hosts monitored: 3, Alerts: 1, Warnings: 0

CloudRadar Recovery

QAD Server (Prod)

QAD Server (Prod) 192.168.1.201

no longer reports

Custom check "tomcat7" did not send data for last 900 s

Alert duration: 1 minute

Initial alert discovery: 2022-02-23 21:38 America/New_York

Alert recovery: 2022-02-23 21:39 America/New_York

General overview across all hosts: Hosts monitored: 3, Alerts: 0, Warnings: 0

Broom Street is “Sweeping” your Servers 24/7

Progress/QAD

Includes monitoring 24X7
Verify local daily Progress database backups
QAD Database(s) Availability
QXtend Database(s) Availability
Admin Server Availability
Name Server Availability
Database(s) BI file growth rate with alert limits (QAD and QXtend)
Database(s) AI file growth rate with alert limits (QAD and QXtend)
Database(s) Extent growth rate with alert limits (QAD and QXtend)
App Servers availability (QAD and QXtend)
Web Speed Servers availability (QAD and QXtend)
Includes annual Service Delivery Review (Database Analysis)
Tuning the Progress databases for Performance and Optimization.
Custom Monitoring is available

Operating System

Includes monitoring 24X7
Server availability – Offline/Online alerting
Tuning OS for Performance and Optimization
Scheduling and Installation of Operating System security/stability patches
Performance monitoring (Memory, CPU, and Disk IO)
Disk Utilization
Service Availability and Monitoring
Network connectivity

Tomcat

Includes monitoring 24X7
Availability for port connections
Web-App availability for QAD .NET UI

Active Coverage (24/7)

Down Server OS Level
QAD system Down Progress Level
Researching and fixing QAD and Operating System problems is included.