



## Sweeper Application Support (SAS) QAD® Premier Support

*Choose your level of QAD Application support*

**SILVER**

**GOLD**

**PLATINUM**

We are certified, experienced QAD professionals with 30 years of experience, who strive to accelerate application support, development, construct solutions, and provide implementations of QAD in a variety of vertical markets.

We provide support complete application support for your QAD system(s) regardless of server location or QAD version. Our support offering enhances existing resources to work in conjunction with your internal support staff and QAD support.

- All QAD versions
- All QAD interfaces
- All Progress® versions
- On-Premise
- Private Cloud
- QAD Cloud

For clients with challenges relating to enterprise planning, system installation, training, documentation, and support, we work hard to find solutions. With years of experience in discrete and repetitive manufacturing practices, distribution systems, inventory control methods, finance practices, and quality tracking/control systems, we have the knowledge and expertise to deliver high-quality results.

Our professional services include but are not limited to the following:

- QAD Enhancement programming/solutions
- QAD System Knowledge
- QAD system/technical training
- Integration/Conversion services
- QAD transition and upgrade planning
- Browse Creation/Modifications
- EDI/Ecommerce
- Data collection/barcoding
- Progress database administration/design
- Disaster recovery planning/training
- Documentation/Validation (SOX and FDA)
- QAD installation support
- Performance tuning

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